



# Komp

An introduction for new users

# What is Komp?

Komp is a safe and secure communication device that can receive text messages, pictures and video calls from friends, family or other invited users to the private network. It is a large, self-standing screen with only one button, designed to be very easy to use.

For example, if your grandchild has moved to a new home, they can make a video call to your Komp showing you around their new house. And if your family is on holiday, they can send you updates from where they are so you can experience it alongside them.

It can also show you the time, date and the weather for where you live.

You control when you are available by turning the button on or off. Only invited users can send you content and the administrator (the person who first set up your Komp) decides who to invite.



## How do I use Komp?

1. Find an area of your home that you would like to place your device so you can easily see the screen. Make sure that there is a power source nearby to plug your device in so it always remains charged.
2. Plug Komp in. Once connected to power, the device is ready to be switched on by twisting the button to the right.
3. Your family, friends and other invited users can now call, send pictures or text messages to the Komp screen. The images will loop on the screen for the duration decided by the person who sent it.
4. You can turn Komp off at any time by rotating the button to the left.

## Video calling

When you have a video call coming through, a countdown from 10 to 1 will begin on the screen. The name and face of the person will appear on the screen (if they have chosen to add a picture to their name).



To switch off the device, use the button on the bottom of the device and twist it to the left.



### How to accept a call

Get ready in position for wherever you want to take the call and the call will connect automatically.



### How to reject a call

If you do not want to talk to the person calling, then you can simply switch off the device.



Photo by Estera K. Johnsrud.

In this photo you can see Komp in someone's home. It is displaying a photo that has been sent by a family member to the device.

## Contact details

If you have any questions about how Komp can work for you and your family please do not hesitate to contact us using the details below and we will be happy to help.

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