

No Isolation Subprocessor List					
Subprocessor	Service name	Scope of service	Service description	Processing location	Data Transfer Mechanism
Aircall SAS, 11-15, rue Saint Georges, 75009, Paris, France	Aircall	All Services	Telephony services for Supplier to support Customer Users and End Users with enquiries regarding the Services.	France	EU & UK Adequacy Decision
Amazon Web Services EMEA SARL, 38 Av. John F. Kennedy, 1855, Luxembourg	Amazon: CloudWatch, EC2, EKS, Kinesis, RDS, VPC and Elastic Load Balancing	All Services	Cloud infrastructure services for Supplier to process and store the data required to provide the Services.	Germany	EU & UK Adequacy Decision
	Amazon DocumentDB	AV1			
	Amazon: ElastiCache, SNS and S3	Komp			
Google Cloud EMEA Limited, Velasco, Clanwilliam Place, Dublin 2, Ireland	Google Workspace Gmail	All Services	Email services for Supplier to support Customer Users and End Users with enquiries regarding the Services.	Europe	EU & UK Adequacy Decision
HubSpot Ireland Ltd, Ground Floor, Two Dockland Central, Guild Street, Dublin 1, Co. Dublin, Ireland	HubSpot	All Services	Live chat and email services for Supplier to support Customer Users and End Users with enquiries regarding the Services.	Europe	EU & UK Adequacy Decision
MongoDB, Inc. 1633 Broadway, 38th Floor, New York, NY 10019, United States	Mongo DB Atlas Database	Komp	Cloud infrastructure services for Supplier to store data required to provide the Komp service only.	Germany	EU & UK Adequacy Decision
No Isolation AS, Trondheimsveien 2, 0560 Oslo, Norway*	Customer Success	All Services	Supplier personnel supporting Customer Users and End Users with enquiries regarding the Services.	Norway	EU & UK Adequacy Decision
No Isolation Ltd., 239 Old St, London, EC1V 9EY, United Kingdom*	Customer Success	All Services	Supplier personnel supporting Customer Users and End Users with enquiries regarding the Services.	United Kingdom	EU & UK Adequacy Decision
No Isolation GmbH., Viktualienmarkt 8, Munich, 80331, Germany*	Customer Success	All Services	Supplier personnel supporting Customer Users and End Users with enquiries regarding the Services.	Germany	EU & UK Adequacy Decision
*Acts as a subprocessor when not defined as a "Supplier" in the Agreement					